KANSAS.gov

Information Network of Kansas
Board of Directors

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Kansas Information Consortium
General Manager's Report

Month ending December 31, 2010

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For the month ending December 2010

Executive Summary

Kansas.gov is staying very busy and productive as 2010 comes to a close. Some of the high points for this month include:

~Launched the new and improved Kansas WebFile to allow individuals to file their 2010 Individual Income Tax Return. This was a year-long complete rewrite of this system.

~Evaluation of the "Service Performance Analysis" continued and further frameworks of the supporting policies were developed with the INK Board subcommittee.

~INK and KIC continued contract negotiations involving the portal infrastructure move to the NIC Data Center. The team hopes to have a completed contract ready for Board approval at the January 2011 meeting.

~ INK and KIC continue to work collaboratively to support the Legislative Services team with the new KSLegislature Web site (scheduled to launch January 10). Support will include offering Level 1 support and marketing and communications initiatives for the 2011 Legislative session.

~Continued to meet with Kansas Department of Revenue to complete development and planning associated with the Kansas DMV Modernization project
(going live July 2011).

~Attended Clay Center, Kansas City Council meeting and delivered demonstration of KanSite, The Content Management System.

~Some totals for 2011:
- New applications deployed: 5
- New products deployed: 83
- Project Change Requests deployed: 49

Please contact me if you have any questions at 785.296.5275 or via email at
lisa.jones@www.kansas.gov.

Respectfully submitted,

Lisa R. Jones

Lisa R. Jones, General Manager

New Service Requests & Contracts for Approval

Service Requests

Kansas State Historical Society (KSHS)
Kansas State Historical Society requests a service be added to the network to archive and provide online access to certified and non-certified government records. This service will be referred to as Kansas Enterprise Electronic Preservation (KEEP). This is a fee service.

Contracts for Approval

Wallace County Treasurer (WA)
Wallace County Treasurer requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Wallace County Clerk (WA)
Wallace County Clerk requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Wyandotte County Treasurer (WY)
Wyandotte County Treasurer requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Lane County Treasurer (LE)
Lane County Treasurer requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Coffey County Clerk (CF)
Coffey County Clerk requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Wilson County Treasurer (WL)

Wilson County Treasurer requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Butler County Landfill (BU)
Butler County Landfill requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Butler County Engineer (BU)
Butler County Engineer requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Butler County EMS (BU)
Butler County EMS requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Butler County Treasurer Motor Vehicle (BU)
Butler County Treasurer Motor Vehicle requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Butler County Treasurer Tax (BU)
Butler County Treasurer Tax requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Kansas Board of Barbering (KBOB)
Kansas Board of Barbering requests INK assistance for providing an online form tool and payment portal service (KanForm) for various license renewals. The form tool and payment portal service will allow users to submit information online and pay by electronic check and/or electronic payments. This is a fee service.

Kansas Court of Tax Appeals (COTA)
Kansas Court of Tax Appeals requests INK assistance for a portal where constituents can search for case details and view an up-to-date court calendar, list of new filings and an online court decision repository. Constituents will be able to file a pleading and pay the fee online by using a credit card. This system will include an administrative interface and processes to transfer data via FTP. This is a fee service.

Applications Deployed

Project Name	Agency	Deployment (Month)
MVR Search Instant Access	KDOR	Jan-10
WebFile Homestead Claim	KDOR	Jan-10
Disciplinary Actions	KSBHA	Jul-10
Pesticide Product Registration	KDA	Nov-10
WebFile Income Tax Return Redesign and Rewrite	KDOR	Dec-10

Applications in Development

Project Name	Agency	Scheduled Finish (Month)
Tax Payment Portal	KDOR	Feb-11
KSBMA License Renewal	KSBMA	Mar-11
Bulk Nurse Data Sales	KSBN	Mar-11
Checkout (used for KDOR DMV Modernization Project)	KIC	Mar-11
Search Suite	COTA	May-11
Online Accident Reporting	KHP	Aug-11
Fertilizer Product Registration	KDA	Sep-11
KSBTP Business License Renewal	KSBTP	Nov-11
KSBHA License Monitoring	KSBHA	Nov-11
Medical Professions Verification	MRCKC	Nov-11

Products Deployed

Project Name	Agency	Deployment (Month)
KanPay Counter, OTC Payment Processing System – Credit Card	KIC	Feb-10
KanSite: KanPay Promotional Site	KIC	Feb-10
KanPay Counter: Seneca DL	KDOR	Feb-10
KanPay Counter: Barton County	BT	Feb-10
KanPay Counter: Ford County	FO	Feb-10
KanPay Counter: Montgomery County	MGC	Feb-10
KanPay Counter: Reno County	RN	Feb-10

KanPay Counter: Saline County	SA	Feb-10
KanPay Counter, OTC Payment Processing System – Check	KIC	Mar-10
KanPay Counter: Andover DL	KDOR	Mar-10
KanPay Counter: Brown County	BR	Apr-10
KanPay Counter: Coffey County	CF	Apr-10
KanPay Counter: Elk County	EK	Apr-10
KanPay Counter: Ellis County	EL	Apr-10
KanPay Counter: Gove County	GO	Apr-10
KanPay Counter: Hamilton County	HM	Apr-10
KanPay Counter: KC-Mission DL	KDOR	Apr-10
KanPay Counter: Wichita DL	KDOR	Apr-10
KanPay Counter: Mitchell County Health Dept	MCHD	Apr-10
KanPay Counter: Mitchell County	MC	Apr-10
KanPay Counter: Osborne County	OB	Apr-10
KanPay Counter: Pratt County	PR	Apr-10
KanPay Counter: Rawlins County	RA	Apr-10
KanPay Counter: Riley County	RL	Apr-10
KanPay Counter: Scott County	SC	Apr-10
KanPay Counter: Trego County	TR	Apr-10
KanPay Counter: Haskell County	HS	Apr-10
KanPay Counter: Hays DL	KDOR	May-10
KanPay Counter: Ottawa DL	KDOR	May-10
KanPay Counter: Manhattan DL	KDOR	May-10
KanPay Counter: Liberal DL	KDOR	May-10
KanSite: KS150 Web Site	KSHS	May-10
KanPay Counter: Wabaunsee County	WB	Jun-10
KanPay Counter: Greenwood County	GW	Jun-10
KanPay Counter: Seward County	SW	Jun-10
KanPay Counter: Stanton County	ST	Jun-10
KanPay Counter: Geary County	GE	Jun-10
Kansas Judicial Branch Electronic Filing (wE-KAN) Jump Page	OJA	Jun-10
KanPay Counter: Dept of Agriculture	KDA	Jul-10
KanPay Counter: Morris County	MR	Jul-10
KanPay Counter: Lawrence DL	KDOR	Jul-10
KanPay Counter: Olathe DL	KDOR	Jul-10
KanPay Counter: Kansas City DL	KDOR	Jul-10
KanPay: Kansas Surface Owners Notification Act	KCC	Jul-10
KanForm: Department of Commerce Forms & Online Payment	KDOC	Aug-10

KanForm: Department of Commerce: MainStreet Registration	KDOC	Aug-10
KanPay Counter: Ellis County Health Department	EL	Aug-10
KanPay Counter: Marshall County	MS	Aug-10
KanPay Counter: State of Kansas Driver's License (DSOB DL)	KDOR	Aug-10
KanPay Counter: City of Holton	C261	Aug-10
KanPay Counter: Jackson County	JA	Aug-10
KanPay Counter: Greeley County	GL	Aug-10
KanPay Counter: Thomas County Health Department	TH	Aug-10
KanPay Counter: Atchison County	AT	Sep-10
KanPay Counter: Sheridan County	SD	Sep-10
KanPay Counter: Colby DL	KDOR	Sep-10
KanPay Counter: Dodge City DL	KDOR	Sep-10
KanPay Counter: Topeka DL	KDOR	Sep-10
KanForm: BroadBand Summit	KDOC	Sep-10
KanForm: MedWeek	KDOC	Sep-10
KanForm: KS MarketPlace Exhibitors & Sponsors	KDOC	Sep-10
KanForm: KS MarketPlace Registrations	KDOC	Oct-10
KanForm: Pride Day	KDOC	Oct-10
KanSite: Health Care Stabilization Fund	HCSF	Nov-10
KanForm: Kansas Statewide Career Fair	KDOC	Nov-10
KanForm: Kansas Water Office Hays Registr. & Townhall Signup	KWO	Nov-10
KanForm: Kansas Water Office Wichita Registr. & Townhall Signup	KWO	Nov-10
KanForm: Kansas Water Office Free Registr. & Townhall Signup	KWO	Nov-10
KanForm: Doctor of Naturopathy License Renewal	KSBHA	Nov-10
KanPay Counter: Junction City DL	KDOR	Nov-10
KanPay Counter: Chanute DL	KDOR	Dec-10
KanPay Counter: Garden City DL	KDOR	Dec-10
KanPay Counter: Leavenworth DL	KDOR	Dec-10
KanPay Counter: Phillipsburg DL	KDOR	Dec-10
KanPay Counter: Wilson County	WL	Dec-10
KanPay Counter: Coffey County Clerk	CF	Dec-10
KanPay Counter: Strotherfield DL	KDOR	Dec-10
KanForm: South Central KS Agritourism Workshop	KDOC	Dec-10
KanForm: Health Care Stabilization Fund Surcharge Payments	HCSF	Dec-10
KanForm: Accredited Barber College – New & Renew Licenses	KBOB	Dec-10
KanForm: License New & Renewals	KBOB	Dec-10
KanForm: Expired License Restoration	KBOB	Dec-10

Products in Development

Project Name	Agency	Scheduled Finish (Month)
KanForm: Contestant License Application	KDOC	Jan-11
KanForm: Event Permit	KDOC	Jan-11
KanForm: Inspector Fees	KDOC	Jan-11
KanForm: Officials Application	KDOC	Jan-11
KanForm: Physician Application	KDOC	Jan-11
KanForm: Promoter's License Application	KDOC	Jan-11
KanForm: Taste of Kansas Order Form	KDOC	Jan-11
KanForm: Notary Public Registrations	KSSOS	Jan-11
KanPay Counter: Coffey County Noxious Weed	CF	Jan-11
KanPay Counter: Coffey County: Register of Deeds	CF	Jan-11
KanPay Counter: Coffey County: Health Department	CF	Jan-11
KanSite: OSBC Web Site	OSBC	Jan-11
KanPay Counter: Hutchinson DL	KDOR	Jan-11
KanPay Counter: Wyandotte County	WY	Jan-11
KanPay Counter: Wallace County Treasurer	WA	Jan-11
KanPay Counter: Wallace County Clerk	WA	Jan-11
KanPay Counter: Lane County	LE	Jan-11
KanPay Counter: Nemaha County	NM	Jan-11
KanPay Counter: Stafford County	SF	Jan-11
KanPay Counter: Ottawa County	OT	Jan-11
KanPay Counter: Franklin County	FR	Jan-11
KanPay Counter: Marion County	MN	Jan-11
KanPay Counter: Washington County	WS	Jan-11
KanPay Counter: Barber County	BA	Jan-11
KanPay Counter: Decatur County	DC	Jan-11
KanPay Counter: DMV (DL)	KDOR	Jan-11
KanPay Counter: DMV (DC)	KDOR	Jan-11
KanPay Counter: DMV (T&R)	KDOR	Jan-11
KanPay Counter: DMV (Cage)	KDOR	Jan-11
KanPay Counter: DMV (TAC)	KDOR	Jan-11
KanPay Counter: Cloud County	CD	Jan-11
KanPay Counter: Anderson County	AN	Jan-11
KanPay Counter: Gray County	GY	Jan-11
KanPay Counter: Finney County	FI	Jan-11
KanPay Counter: Thomas County	TH	Jan-11
KanPay Counter: Cheyenne County	CN	Jan-11

KanPay Counter: Cowley County	CL	Jan-11
KanPay Counter: Hodgeman County	HG	Jan-11
KanPay Counter: Republic County	RP	Jan-11
KanPay Counter: Smith County	SM	Jan-11
KanPay Counter: Independence DL	KDOR	Jan-11
KanSite: Council Grove Web Site	CG	Jan-11
KanPay Counter: Baxter Springs DL	KDOR	Jan-11
KanPay Counter: Parsons DL	KDOR	Jan-11
KanPay Counter: Ft. Scott DL	KDOR	Jan-11
KanPay Counter: Iola DL	KDOR	Jan-11
KanPay Counter: Concordia DL	KDOR	Jan-11
KanPay Counter: Emporia DL	KDOR	Jan-11
KanPay Counter: McPherson DL	KDOR	Jan-11
KanPay Counter: Pittsburg DL	KDOR	Jan-11
KanPay Counter: Salina DL	KDOR	Jan-11
KanSite: Kansas Board of Mortuary Arts Site Migration	KSBMA	Feb-11
KanSite: Board of Barbering Web Site	KBOB	Feb-11
KanSite: Kansas Small Business Development Center Site Migration	KSBDC	Feb-11
KanPay Counter: Labette County	LB	Feb-11
KanPay Counter: Butler County EMS	BU	Feb-11
KanPay Counter: Butler County Engineer	BU	Feb-11
KanPay Counter: Butler County Land Fill	BU	Feb-11
KanPay Counter: Butler County MVR	BU	Feb-11
KanPay Counter: Butler County Tax	BU	Feb-11
KanPay Counter: Allen County	AL	Feb-11
KanPay Counter: Clay County	CY	Feb-11
KanForm: City of Lansing	C308	Mar-11
Check Out ATMM Integration	KDOR	Jun-11
KanSite: City of Medicine Lodge Web site	ML	Jun-11

Project Change Requests Deployed

Project Name	Agency	Deployment (Month)
WebFile Homestead 2009 TY Mods	KDOR	Jan-10
License Renewal August 2009 Modifications	KSSBEO	Jan-10
License Renewal Change Import Script	KDB	Jan-10
Lic Ren Confirmation Text Change	KSBTP	Jan-10
Name Change Add Link for who can file	KSSOS	Feb-10
MVR Search Jan 2010 Rate Change	KDOR	Feb-10

SGCO Legacy DCRS 2009 Rewrite	OJA	Feb-10
AOI Add Prof LLC Type	KSSOS	Feb-10
AOI NA process update	KSSOS	Feb-10
Name Availability Process update	KSSOS	Feb-10
Name Change NA process update	KSSOS	Feb-10
Name Change Create Admin Site	KSSOS	Feb-10
Name Reservation NA process update	KSSOS	Feb-10
License Feb 2010 Mods	KSBHA	Feb-10
UIPB Add CCD Format	KDOL	Feb-10
UIPB Modify Failed Payment Processing	KDOL	Feb-10
KanView Update Bond 2010	KDOA	Feb-10
IFTA Renewal 2009 Modifications Part 2	KDOR	Mar-10
Amber Alert Jan 2010 Mods	KSAG	Mar-10
WebFile Homestead: Add Admin Confirmation Search Number	KDOR	Mar-10
WebTags: Change CC Fee Structure	KDOR	Mar-10
Education Annual Report: 2010 Update and Facelift	KSBN	Apr-10
CPA Renewals: 2010 Updates	BOA	May-10
Registered Offender: FAQ Addition	KBI	May-10
RORA: 2010 Updates	KSSOS	May-10
License Renewal May 2010 Mods	KSBHA	May-10
Seed Business Registration 2010 Mods	KDA	Jul-10
License Verification 2010 Enhancement	KSBN	Jul-10
CGS/LGS/BESS Combine and enhance	KSSOS	Jul-10
HOC Criminal Record Check Password Verbiage Update	KDHE	Jul-10
HOC Criminal Record Check Detailed Receipt	KDHE	Jul-10
BESS Hide Convenience fee	KSSOS	Jul-10
Subscriber License Verification Rewrite	KSBHA	Jul-10
KanForm Themes and More v4	KIC	Aug-10
License Renewal August 2010 Mods	KSBHA	Aug-10
Add Review Page and Facelift	KSBEMS	Sep-10
Fiscal Update 2010	KDOA	Sep-10
KSBHA License Renewal Oct/Nov 2010 Mods	KSBHA	Oct-10
Private Investigator Lic Verify App Packet Helpful Hints Change	KBI	Oct-10
UCC Searches Redaction Phase 1	SOS	Oct-10
Lodging License Renewal 2010 Mods	KDA	Oct-10
Disciplinary Actions Mask CE Field	KSBHA	Oct-10
Lodging License Renewal 2010 Mods	KDA	Oct-10
Firm License Renewal 2010 Updates and Facelift	KSBOA	Nov-10
Restaurant License Renewal 2010 Mods	KDA	Nov-10
UCC Searches Redaction Phase 1	SOS	Nov-10

UCC Filings Export File Modification	SOS	Dec-10
Registered Offender Search Facebook Contact Change	KBI	Dec-10
WebFile Homestead Claim 2010 TY Update and Facelift	KDOR	Dec-10

Project Change Requests in Development

Project Name	Agency	Scheduled Finish (Month)
Legislative Portal 2010 Back End Upgrade	LEG	Jan-11
Legislative Portal 2011 Session Updates	LEG	Jan-11
Legislative Post Audit Search allow PDFs	LPA	Jan-11
Court Records Wyandotte Legacy 2009 Rewrite	OJA	Jan-11
BSRB License Renewals 2010 Updates	BSRB	Jan-11
Concealed Carry Application 2010 Statutory Changes	KSAG	Jan-11
Resident Agent/Office Amendments Aug 2010 Rule Changes	KSSOS	Jan-11
KanView Add Bond Indebtedness 2011	KDOA	Feb-11
Pesticide Dealer Registration 2011 Agri-Portal Rewrite	KDA	Feb-11
KSBHA License Renewal Feb 2011 Mods	KSBHA	Feb-11
Business Entity Name Reservation Hide Portal Processing Fee	KSSOS	Mar-11
IFTA Renewals 2010 Add date/time Stamp	KDOR	Apr-11
Pharmacy License Renewal Spring 2010 Update and Facelift	KBP	Apr-11
Title Liens and Registrations (TLR) DMV Modernization	KDOR	Apr-11
Limited Criminal History Search Add Certified Record Check	KBI	May-11
Seed Business Reg 2011 Agri-Portal Rewrite and Cycle update	KDA	May-11
CPA License Renewal 2011 Updates	KSBOA	May-11
KSBHA License Renewal May 2011 Mods	KSBHA	May-11
HOC Criminal History Record Check Allow Entry of Aliases	KDHE	May-11
Appraiser Directory Appraiser License Renewal Add New Questions	KREAB	May-11
Corporate Annual Report 2010 Update	KSSOS	Jun-11
Dissolutions 2010 Updates	KSSOS	Jun-11
Concealed Carry Application 2011 Statutory Changes	KSAG	Jun-11
KSBHA License Renewal Aug 2011 Update	KSBHA	Jun-11
UCC Filings Application Rewrite	KSSOS	Jul-11
Disciplinary Actions 2011 Update	KSBHA	Jul-11
KSBMA License Renewal 2011 Update	KSBMA	Jul-11
District Court Record Search 2011 Update	OJA	Jul-11
KSBTP License Renewal On Demand Cert Card and Facelift	KSBTP	Aug-11
Pharmacy License Renewal Fall 2011 Update	KBP	Aug-11
Business Tax Registration Refactor Code	KDOR	Aug-11
Attendant License Renewal License Renewal Aug 2008 Modifications	KSBEMS	Aug-11
HOC License Renewal 2011 AUDIO SLP Update	KDHE	Aug-11

Unemployment Tax Batch Payments 2011 Update	KDOL	Aug-11
Firm License Renewal 2011 Update	KSBOA	Aug-11
Kansas Business Center IronData Wizard and Profile Integration	KIC	Aug-11
Lobbyist Expenditure Report 2011 Cycle Update	GEC	Sep-11
Lodging Lic Renewal 2011 Agri-Portal Rewrite and Cycle Update	KDA	Sep-11
Restaurant Lic Renewal 2011 Agri-Portal Rewrite and Cycle Update	KDA	Sep-11
DLR Interactive DMV Modernization	KDOR	Sep-11
UCC Searches Application Rewrite	KSSOS	Sep-11
Search Suite Phase II and 2011 Update	COTA	Sep-11
KSBHA License Renewal Oct 2011 Update	KSBHA	Sep-11
KSBHA License Renewal Redesign and Rewrite 2009	KSBHA	Oct-11
Dental License Renewal 2011 Cycle Update	KDB	Oct-11
Limited Criminal History Search 2011 Update	KBI	Oct-11
KSBHA Subscriber License Verification 2011 Update	KSBHA	Oct-11
Amber Alert Add Second Victim	KSAG	Nov-11
Business Entity Search Modify Search for CAPTCHA	KSSOS	Nov-11
UCC Searches Convert to PDF	SOS	Nov-11
KREC License Renewal 2011 Cycle Update and Facelift	KREC	Nov-11
Private Investigator License Verification 2011 Update	KBI	Nov-11
Registered Offender Search 2011 Update	KBI	Nov-11
WebFile Homestead Claim 2011 Tax Year Update	KDOR	Nov-11
IFTA Additional Decals Test Account Edit	KDOR	Dec-11
IFTA Quarterly Returns 2009 Mods	KDOR	Dec-11
Dry Cleaners Registration 2011 Update and Facelift	KDHE	Dec-11
IFTA Additional Decals 2010 Modifications	KDOR	Dec-11
Corporate Name Change Application Rewrite	KSSOS	Dec-11
Resident Agent/Office Amendments Application Rewrite	KSSOS	Dec-11
BSRB License Verification 2011 Update	BSRB	Dec-11
Pharmacy License Verification 2011 Update	KBP	Dec-11
Dental License Verification 2011 Update	KDB	Dec-11
Dry Cleaners Registration Verification 2011 Update	KDHE	Dec-11
WebFile Income Tax Return 2011 Tax Year Update	KDOR	Dec-11
KREC License Verification 2011 Update	KREC	Dec-11
EMS License Verification License Renewal Feb 09 Cycle Mods	KSBEMS	Dec-11
Bulk Nurse Data Sales 2011 Update	KSBN	Dec-11
KANN Check 2011 Update	KSBN	Dec-11
Nurse License Verification 2011 Update	KSBN	Dec-11
KSBTP License Renewal 2011 Update	KSBTP	Dec-11
KSBTP Roster Search 2011 Update	KSBTP	Dec-11

Education Annual Report 2011 Update		KSBN	Dec-11
BSRB License Renewals 2011 Update		BSRB	Dec-11
Legislative Portal 2012 Session Updates		LEG	Dec-11

Support Statistics

~The below table summarizes the number of Live Chats, Emails and Cases Reported from December 1 - 26:

Month	Live Chat	Email	Cases Reported
Jan-10	182	604	241
Feb-10	244	845	254
Mar-10	213	748	206
Apr-10	185	1073	215
May-10	88	535	55
Jun-10	20	745	142
Jul-10	18	644	160
Aug-10	86	424	232
Sep-10	6	563	131
Oct-10	97	471	166
Nov-10	86	657	206
Dec-10	80	507	158

Site Promotions

~Continued to keep content fresh and up-to-date on Kansas.gov. December updates went live on December 4th, and 8th .

Page Performance

~The below table summarizes the top 5 visited pages on Kansas.gov from December 1 - 27:

Page	Page Views	Time on Page
Government	52,280	51.72
Services	36,384	64.56
Tiles	17,496	110.75
Business	15,968	55.15
Subscribers	11,540	58.79

Promotional Performance

~Summarization of the top 5 features within the primary and secondary zones from December 1 - 27:

Zone	Feature	Page Views
Primary	State Government Jobs	303
	Registered Offender Search	87
	Criminal History Search	67
	Kansas Business Center	67
	SRS	46
Secondary	Agency & Association Listing	984
	Business Entity Search	963
	Starting a Business	487
	Employee Service Center	343
	District Court Record Search	271

Marketing

Agency	Service	Type	Description
KIC	Kansas.gov	Giveaway	2011 Kansas.gov Calendar
KIC	Kansas.gov	Giveaway	2011 Kansas.gov Calendar & Holiday Card Mailing (State and Local Government Partners)
KIC	Kansas.gov	Point of Purchase	New Administration "Who We Are" Brochure
KIC	Products	Conference	Kansas Association of School Boards Annual Conference
KDOR	WebFile	Point of Purchase	WebFile Poster
KIC	KanSite	Training & Outreach	City of Holton Web Site RFP
KIC	Products	Direct Mail	Kansas Association of Counties Newsletter Ad
OJA	DCRS	Direct Mail	Topeka Bar Association Newsletter Ad
KIC	KBC	App Evaluation	Kansas Business Center Nov 2010 Overview PPT